

warranty terms

1. The warranty on products sold by Quamar S.r.l. lasts fifteen months from the date of shipment of the material
2. The obligation to guarantee equipment produced by Quamar S.r.l. consists of replacement or repair of parts that are affected by defects in our unquestionable judgment or defects of origin
3. All parts typically subject to oxidation or corrosion are excluded from the warranty if not properly used or misused
4. The repair of the equipment will always be carried out at our headquarters
5. If the Customer wishes the repair to be carried out by our technicians outside our headquarters, if this is technically feasible, customer will have to bear the costs of travel, food and accommodation of our staff
6. The request for intervention must be made in writing indicating in detail the failure complained about it. No intervention telephone request will be accepted by Quamar S.r.l.
7. Quamar S.r.l. is not subject to the guarantee obligations for failures, failures and/or inefficiencies arising from causes such as erroneous installation, voluntary or involuntary tampering, bad maintenance, neglect and incapacity of the final user. Modifications and repairs carried out by persons not authorised in writing by Quamar S.r.l. they imply the annulment of the guarantee
8. The materials replaced under warranty remain property of Quamar S.r.l.. In case of different conditions, agreed in writing between Quamar S.r.l. and the Customer prior to the sale, the early dispatch of the equipment in place by Quamar S.r.l., the equipment deemed to be faulty must be returned within 15 days at the expense of the Customer. Otherwise all spare parts will be charged at the price list
9. Quamar S.r.l. is not liable for any delays in the execution of guarantee interventions
10. The delayed or non-payment, even partial, of the supply, suspends all guarantee
11. The guarantees do not give the Customer any right to suspend or defer payments, which must be made in any case in the forms and procedures laid down in the order
12. In addition, Quamar S.r.l. reserves the right to cancel the warranty of the products sold if: labels or plates bearing the Manufacturer's mark and serial or serial number are be deleted or removed;

the product has traces of use or has undergone modifications or processes not expressly authorised by Quamar S.r.l.;

the product has been used in a manner that does not comply with the instructions provided or for purposes other than those for which it was designed

13. The guarantee is exclusively due to the direct customer of Quamar S.r.l.. Anyone who owns equipment which, in any case, meets the above requirements but does not have purchased from Quamar S.r.l. but from other Companies (Resellers, Installers or Manufacturers of any kind) must contact the Supplier for any eventual warranty request

14. Return by the Customer of the product deemed defective:

The product deemed to be defective must be dispatched to the address of Quamar S.r.l. free of all Expenditure

15. Repair by Quamar S.r.l. of the defective product:

If our expertise justifies the application of the warranty, the product will be repaired or replaced; Otherwise the repair will be made for a fee and will be taken care of the customer ask in writing for the estimate quotation and communicate in writing your decision to proceed to the repair

16. For each dispute the competent court is that of Treviso.

These conditions are understood as fully accepted by the Customer at the time of the order.